

The Salvation Army

Australia

The Salvation Army is an international Christian organisation known for their charitable work to provide social and spiritual support to those in need. They are affectionately known as 'The Salvos'.

Alison Cash is very pragmatic when describing her Frontier Software payroll solution. "We've been using chris for 17 years because it enables us to do everything we need to do to pay our people." The Salvos were running 8 payroll databases prior to adopting Frontier Software payroll. "Our stand-alone databases had limited capacity and capability and we needed them to do much more. Frontier Software enabled us to combine all our payroll data into a single solution that offered far greater functionality."

"At the time, our employees were paid under 76 different awards, but the chris solution enabled us to configure each of them correctly. It was also easy to create and apply all the different leave rules we needed. Even portability of Long Service Leave was accommodated. No matter what we need it to do, chris payroll can do it."

With over 11,000 employees fulfilling diverse roles and functions, the Salvos needed a payroll system with powerful features. "I can customise this solution to meet our needs. I can rearrange and change the fields in forms. I can easily add or hide fields as I need to, and I can report across any field regardless of whether it's custom or standard. The bulk data upload tool is so convenient and easy, I use it all the time."

"We were always aware of the extensive range of HR modules available. It's something everyone considering a new HR and payroll solution should remember; Frontier Software offer a complete solution for all payroll and HR requirements."

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Alison Cash - HR Systems & Insights
Analyst, The Salvation Army.



FAST FACTS

Industry Sector: Not-for-Profit

Headcount: 11,000 Employees

Customer since: 2002

Delivery Method: On-Premise

Solution: Payroll

Country: Australia

www.salvationarmy.org.au



Human Capital Management
& Payroll Software/Services

www.frontiersoftware.com